

TANGEDCO

Procedure for making NEFT/RTGS payment to pay electricity bills through Net banking:

- Log in to your personal banking account of any bank.
- Select **NEFT/RTGS** option in **Funds Transfer Menu**.
- Add the beneficiary account details provided by TANGEDCO for each individual service connection:

Add a Beneficiary

Beneficiary Type:	Transfer to other bank / Credit Card Payment (using NEFT / RTGS)	
Beneficiary Account No / Credit Card No:	<input type="text" value="....."/>	
Re-Enter Beneficiary Account No / Credit Card No:	<input type="text" value="TNEB094590091100"/>	→ TNEB followed by Service connection Number as provided by TANGEDCO.
Beneficiary account type:	Current	▼
IFSC Code:	<input type="text"/>	→ IFSC code: CNRB0000911 Or IDIB000A089
Beneficiary Name:	<input type="text" value="TANGEDCO"/>	
Back	<input type="button" value="Add"/>	

*The service connection number shall be stated in White meter card/ SMS/ e-mail/ printed in receipt.

- Upon the successful addition of the **TANGEDCO's beneficiary details**, enter the **Bill Amount** to be paid to TANGEDCO.
- Fund transfer amount should match the exact pending bill amount at the time of fund transfer otherwise the amount will not be accepted.
- Authenticate the transaction.
- Upon the successful transaction, **e-receipt** will be generated at TANGEDCO webportal after successful settlement by the bank, SMS will be sent to the registered mobile number and the **e-receipt** can be downloaded from the payment portal - <https://www.tnebnet.org/awp/ereceipt>

FAQs on NEFT/RTGS

1. How can I find my Account Number linked to my TANGEDCO's service connection number for the electricity bill payment?

TANGEDCO's Service Connection number for each consumer shall be obtained - as stated in White meter Card/ SMS/e-Mail/printed in receipt. The Account number is provided in the format such as TNEBXXXXXXXXXX. **Ex:** TNEB094590091100 (TNEB should be in uppercase followed by the individual service connection number)

2. Where can I check the electricity bill amount that needs to be paid through the NEFT/RTGS?

TANGEDCO's consumers who have already registered can log in and ascertain the amount of bill that needs to be paid for each service connection or the bill amount payable can be ascertained in TANGEDCO's **Quickpay** website - <https://www.tnebnet.org/qwp/qpay>.

3. What happens if I pay the wrong bill amount through the NEFT/RTGS?

As per the NEFT/RTGS guidelines, the paid amount will be returned back to the same bank account through which the payment was made.

4. Are there any charges for NEFT and RTGS transactions?

TANGEDCO will not charge any amount for the NEFT or RTGS transactions. However, it is advisable to check with your bank or refer to their schedule of charges for applicable fees.