

## Guidelines for Online Payment

- Candidates also have the provision to make payment through online, in addition to counter payment through 'Download Challan' option.
- On selecting the online payment mode, a confirmation page will pop, the candidates are advised to read the terms and conditions and on agreeing, the browser will be re-directed to the bank portal.
- The status of 'Paid' in the payment status will be updated on receipt of confirmation from the bank. Usually the bank confirmation will be updated in the next working day.
- In case of failed transaction, in the welfare of candidates, it is advised to re-attempt another transaction or pay through bank counters, using 'Download Challan' option.
- All the successful payments will be updated as 'Paid' in the payment status, if not the status will be 'Pending'.
- For any queries related to payment, mail to [acctrect@tnebnet.org](mailto:acctrect@tnebnet.org) with the subject as follows:-

<Application No.> <Date of payment> <Bank><Mode of payment>

- If the payment issue was not resolved further contact 9445857635 during office hours.